



Privacy/Data Policy

At Pro Tile Plus, your privacy matters. The data we collect, like contact details, is solely for better service delivery. We pledge never to compromise or share your information. For queries or concerns about our data practices, feel free to reach out.

Last Updated: October 10, 2023

1. Introduction

At Pro Tile Plus, we prioritize your privacy. This Privacy Policy outlines the type of personal information we collect, how we use it, and the steps we take to safeguard it. We encourage you to read through it to understand our practices regarding your personal data.

2. Information We Collect

When you interact with us, we may collect the following personal information from you:

Name: To address and identify you for customer service purposes.

Email Address: To communicate updates, promotions, or relevant information.

Physical Address: Since we are a home improvement company, this helps us deliver services directly to your home.

3. Purpose of Collection

The primary reason for collecting your data is to offer better customer service. This includes:

Addressing you properly in all communications.

Sending service-related updates.

Efficiently managing home visits and service deliveries.

4. Data Protection and Security

We employ various security measures to protect the personal data we collect. Your data is stored on secure servers, and any sensitive information is encrypted. We constantly update our security practices to prevent unauthorized access.

5. Sharing of Information

We hold our commitment to your privacy in the highest regard. We will not sell, lease, or trade your personal information to third parties. However, certain third-party service providers, such as email newsletter platforms, may need access to limited data for operational purposes. These third parties are bound by strict confidentiality obligations.

6. User Rights

You have the right to:

- Access the personal data we hold about you.
- Update or correct any incorrect data.
- Request the deletion of your data.

To exercise any of these rights, please contact us using the information provided at the end of this policy.

7. Policy Updates

Occasionally, we may update this Privacy Policy to reflect changes in our practices or for other operational or legal reasons. Any changes will be posted on this page, and we encourage you to review our Privacy Policy periodically.

8. Contact Information

For any questions or concerns about this Privacy Policy or our data practices, please reach out to us at:

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